European Renewable Gas Registry aisbl
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Register of Companies: 0672.698.265

Terms & Conditions – EBTC 2027

By registering for the European Biomethane Trading Conference (EBTC) 2027, participants agree to the following terms and conditions.

1. Registration and Payment

- The conference will take place on 15 April 2027 at the Mövenpick Hotel Amsterdam City Centre, the Netherlands. For full details please visit www.biomethanetradingconference.eu.
- Registration is confirmed upon receipt of full payment.
- All ticket prices are displayed in euros (EUR), with applicable VAT and any additional fees indicated during checkout.
- Participants will receive a registration confirmation by email following successful payment.
- Tickets are valid for one participant only and may not be resold without prior approval from the organiser.

2. Participation

- Registration grants access to the conference and the activities explicitly included in the selected ticket category.
- Travel, accommodation and other personal expenses are not included unless explicitly stated.
- The organiser reserves the right to make reasonable changes to the programme, speakers or schedule.

3. Ticket Transfers

Please contact the organiser by 8 April 2027 at info@ergar.org to arrange a substitution.

4. Cancellation and Refunds

All cancellations must be requested in writing. Refunds, where applicable, are subject to the Cancellation Policy outlined below.

5. Event Changes or Cancellation

If the conference is cancelled by the organiser, participants will receive a refund of their registration fees. If the event is postponed, participants may either transfer their registration to the new date or request a refund.

The organiser shall not be responsible for participants' travel, accommodation or other expenses incurred in connection with the event, except where liability cannot lawfully be excluded.

6. Data Protection

Personal data collected during registration will be processed in accordance with applicable data protection legislation, including the EU General Data Protection Regulation (GDPR), and ERGaR's Privacy Policy.

Participant information may be used for registration management, event communications and other purposes disclosed in the applicable privacy notice.

7. Photography and Recording

Photographs and video recordings may be taken during the conference for reporting and promotional purposes. Participants may contact the organiser regarding any concerns about their appearance in published materials.

8. Liability

The organiser shall not be liable for indirect or consequential losses arising from participation in the event, to the extent permitted by applicable law. Nothing in these terms excludes or limits liability that cannot legally be excluded.

9. Contact

For questions concerning registration, payments or participation, please contact ERGaR via email at info@ergar.org.

Cancellation Policy – EBTC 2027

Cancellation requests must be submitted in writing to the conference organiser.

- **Until 15 February 2027:** Full refund of the ticket price.
- **No-shows:** Participants who do not attend the conference are not entitled to a refund.

Refunds will be processed using the original payment method, where possible. Any non-refundable third-party processing fees will be clearly communicated where applicable and deducted only where legally permitted.

Ticket Transfers

Please contact the organiser by 8 April 2027 at info@ergar.org to arrange a substitution.

Event Cancellation or Postponement

If the organiser cancels the event, registration fees will be refunded in full. If the conference is postponed, participants may retain their registration for the new date or request a refund.

This policy does not affect any mandatory statutory rights that may apply.